

What is Case Management?

Case management is the collaborative process that manages clients' wellness and promotes independence through advocacy, communication, education, and the identification and facilitation of needed services.

What is the role of the Case Manager at SHARE Military Initiative?

At SHARE, the Case Manager will:

- Serve as a client advocate.
- Bridge communication between the client/family, the interdisciplinary treatment team, physician, and the external treatment team to ensure quality care and optimal treatment outcomes.
- Connect clients with community and clinical resources to foster access to needed healthcare services.
- Assist in navigating healthcare benefits as applicable.

For Worker's Compensation patients your Case Manager will:

- Advocate for approval of prescribed treatment and services.
- Act as a liaison between the client, the treatment team, and worker's compensation parties.
- Provide work status updates to worker's compensation case manager and adjuster.
- Keep the worker's compensation case manager and adjuster updated on any changes in the treatment plan.

When and why do I meet with the Case Manager?

- Upon admission to therapy
 - To review SHARE program requirements and guidelines
 - To review explanation of benefits
- During Treatment at SHARE
 - Weekly check ins
 - As needed at the request of the client and/or case manager

Additional Comments: